

January 2024

Ref SOE 14420

Dear Resident

### **Notification of Gas Pipe replacement work around Wrythe Lane and Erskine Road, Sutton**

I am writing to you with regards to upcoming work to replace the gas pipes around Wrythe Lane, junction of Erskine Road to Junction of Wrythe Green Road, Sutton.

We will be replacing the old metal gas pipes with new PE Plastic pipes to ensure that your community continues to receive a safe and reliable gas supply.

Our contractor, Forefront Utilities, will be completing this work on behalf of us, and will start work on Monday 22 January 2024. This work will be completed in three phases. Updates and details of our work will be available to access on our website at:

<https://www.sgn.co.uk/our-gas-works/major-planned-projects/sutton-b278-wrythe-lane>

#### **Phase one – From 22 January 2024 for approximately ten weeks.**

To ensure the safety of everyone around our worksite we will need to close one lane of Wrythe Lane, between Erskine Road to opposite the junction of Wrythe Green Road.

If we encounter engineering difficulties during this stage, we may need to close the road completely, otherwise there will be a directional closure in place with occasional full road closures at certain sections of the road to make connections.

We will give notice in advance of the full road closure, which will start on 5 February 2024, or before if needed.

During this time, there will be no access to Brookfield Avenue from Wrythe Lane. Diversion routes will be in place.

#### **Phase two – 1 April 2024 for approximately four weeks.**

We will be working at the junction of Wrythe Lane with Wrythe Green Road. It will be necessary to close the road at the worksite. Access will be maintained for residents and businesses. A signed diversion route will be in place.

#### **Phase three – 29 April 2024 for approximately four weeks.**

Our engineers will be working at Erskine Road junction with Wrythe Lane. It will be necessary to close the road at the worksite. Access will be maintained for residents and businesses. A signed diversion route will be in place.

#### **What will this mean to you?**

- If your home or business is within the area closed, access will be maintained.
- Check if an alternative bus stop and timetable are in place.
- Please ensure that any deliveries or visitors are advised of any closure.
- All emergency services will have access as required.

The below QR code is for a Teams meeting being held 16 January 4pm - 5pm to explain the reason for the replacement work, discuss the traffic management and ask questions regarding this project.

It will be necessary to download Microsoft Teams prior to scanning the QR code.



Please accept our apologies for any inconvenience caused by this work, If you've got any questions, please don't hesitate to get in touch with our Customer Service team by calling our Careline on 0800 975 1818 or emailing [customer@sgn.co.uk](mailto:customer@sgn.co.uk).

Thank you in advance for your co-operation and patience.

Yours sincerely

*Mathew Staunton*

Project Manager

*I have added a few commonly asked questions about our work:*

***Why do you need to replace the pipe?***

*The original metal gas pipes now need replacing with PE Plastic Pipe. The new pipe will ensure that we are able to continue to provide a safe and reliable gas supply to the community. Replacing the pipe will greatly reduce the risk of the pipe leaking and the supply being interrupted until repairs can be made.*

***Will there be an Interruption to my Gas Supply?***

*As part of the replacement works there may be a requirement to interrupt the gas supply to your property during the works. You will be given at least 5 working days' notice of the date(s) of any interruptions.*

***Why do you close a road or install traffic lights?***

*There are regulations relating to the amount of space required to work safely. If the road doesn't meet these requirements, we must use traffic management to ensure the safety of everyone around our worksite.*

***The road is closed but there doesn't appear to be anyone working on site.***

*There will be times when there is traffic management or work site in place, and no one can be seen working on site. This can be for many reasons, examples of which include:*

- o Awaiting reinstatement activities, such as concrete curing or tarmac delivery etc.*
- o Engineers working on another part of the project nearby but out of sight.*
- o Engineers requiring comfort breaks to eat etc.*
- o They may be collecting new supplies or arranging for changes to the planned work.*